



IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Holiday Documentation – Le Ruisseau

Campsite

On arrival at Le Ruisseau park in the car park (left hand side of road - see map below) and go directly to EuroResorts Reception where you will be welcomed by our representative. You will be asked for a cautionary deposit (approx. £150/€170 via debit/credit card), fully refundable subject to the mobile home being left in a clean and satisfactory state with complete inventory ready for immediate occupancy by the next customer. You can book with our representatives an end of stay clean (subject to availability). The price is €50 and the clean must be booked on arrival. If you anticipate arriving **after 19.00** on site, please let us know before your departure (+44 (0)1172 897050) as our representatives will need to know what time to expect you.

You will need to take with you sheets, pillow cases, personal towels, beach towels (unless you are hiring these items from us) washing up materials, cloths, although you can buy the latter at the on-site shop or at the local Intermarche supermarket.

As a reminder, as per our terms and conditions of booking, all members of your party must adhere to the campsite rules.

If you are departing early, you will need to arrange with our reps to check over your mobile home the night before departure. Should you need any assistance during your holiday, please do not hesitate to contact our reps at the EuroResorts Reception.

In the unlikely event of difficulties finding the campsite, please call our representatives Alan and Sarah on **0033 (0)6 70 85 96 74**.

Insurance

It is a term of our Booking Conditions that all party members have personal travel insurance. Please ensure you advise us of your policy details prior to your departure for your holiday

Travel Advice

We strongly advise you to check the following website www.fco.gov.uk (UK) or www.dfa.ie/travel/travel-advice/europe (IRE) for the latest travel advice.

UK Contact Details

EuroResorts Holidays Limited
17 The Courtyard
North Court
Woodlands
Bradley Stoke
BRISTOL BS32 4NQ

UK : 01172 897050
Overseas : +44 (0) 1172 897050
ROI : 1800 805 905

Address : Le Ruisseau, 900 Route d'Arbonne ,Bidart, 64210, FRANCE

Google Link:

<http://maps.google.co.uk/maps/ms?hl=en&ie=UTF8&msa=0&msid=211393814963619672012.000446997e3486038a3d6&ll=43.43977,-1.558943&spn=0.028979,0.054846&z=14&iwloc=000448c94f5a05b34424e>

DIRECTIONS TO LE RUISSEAU

From Biarritz Airport

1. Upon leaving the airport you will come to a roundabout on the **N10**.
2. **Follow signs for St Jean De Luz** - turn left by going around the roundabout and proceeding south on the N10.
3. Continue on the N10 for about 2 miles – there are a few roundabouts; continue to **follow signs for St Jean De Luz**.
4. You will come to a roundabout which has access to the A63 autoroute. Carry straight on **in the direction of St Jean de Luz**. This is still the N10.
5. After approx.. half a mile you will see the **Intermarche** supermarket on your right (excellent supermarket and the cheapest petrol in the area!).
6. Just past the supermarket **you will come to a large roundabout – turn left**. There is a signpost on the corner which directs you to Le Ruisseau.
7. About 250 yards down the road there is a left fork as the road bends around to the right. **Take the left fork**. Continue down the hill through a small residential area. At the bottom there is a 'T' junction. **Turn left** and continue along the road which passes over the autoroute. Some 400 yards past the autoroute **turn left** into the area of Le Ruisseau where **EuroResorts Reception is located**, see map below.
8. *Please note that Le Ruisseau's campsite Main Reception is reached by turning right (not left).*

From Spain

1. From Spain take the **A63 autoroute** into France.
2. Continue on the **A63** and then **take Exit 4**, signposted Bidart.

3. After Exit 4 toll booth you immediately come to a roundabout; **turn left in the direction of St Jean de Luz**. This is the **N10**.
4. After approx.. half a mile you will see the **Intermarche** supermarket on your right (excellent supermarket and the cheapest petrol in the area!).
5. Just past the supermarket **you will come to a large roundabout - turn left**. There is a signpost that directs you to Le Ruisseau.
6. About 300 yards down the road there is a left fork as the road bends around to the right. **Take the left fork**. Continue down the hill through a small residential area. At the bottom there is a 'T' junction. **Turn left** and continue along the road which passes over the autoroute. Some 400 yards past the autoroute **turn left** into the area of Le Ruisseau where **EuroResorts Reception is located**, see map below.
7. *Please note that Le Ruisseau's campsite Main Reception is reached by turning right (not left).*

From Bordeaux

1. From Bordeaux **take the A63**, signposted Bayonne, which becomes dual carriageway, **N10**, and continues through a pine forest for many miles.
2. North of Bayonne **continue onto the A63** – don't take the slower N10 through Bayonne.
3. Continue on the A63 and then **take Exit 4**, signposted Bidart. Small toll to pay toll booth.
4. You immediately come to a roundabout; **turn left (N10)**. **Direction St Jean de Luz**.
5. After approx.. half a mile you will see the Intermarche supermarket on your right (excellent supermarket and the cheapest petrol in the area!).
6. Just past the supermarket **you will come to a large roundabout - turn left**. There is a signpost that directs you to Le Ruisseau.
7. About 300 yards down the road there is a left fork as the road bends around to the right. **Take the left fork**. Continue down the hill through a small residential area. At the bottom there is a T junction. **Turn left** and continue along this road which passes over the autoroute. Some 400 yards past the autoroute **turn left** into the area of Le Ruisseau where **EuroResorts Reception is located**, see map below.
8. *Please note that Le Ruisseau's campsite Main Reception is reached by turning right (not left).*

